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Barnes & Noble **NOOK Study™**  
Blackboard Building Block™  
*Administrator Guide for Block version 1.0.6*  
*Blackboard Learn™ Release 8.x*  
v1.0.6 – November 2012

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**Blackboard**

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### Please Note:

This guide is intended for Blackboard administrators. Note that what you see on your system may vary slightly from these screen shots. A separate document, *User Guide*, is available for instructors.

Items that are new to this version of the block are noted in red font in the guide.

# 1 Introduction to the Barnes & Noble NOOK Study™ Blackboard Building Block

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This document details the installation and administration of the Barnes & Noble NOOK Study™ Building Block for the Blackboard Learn platform (Release 9.1 and Service Pack 8 and above). Blackboard administrators should refer to this guide to facilitate the configuration and management of the Barnes & Noble NOOK Study™ Blackboard Building Block to ensure proper installation and functionality.

## 1.1 Product Overview

Through a partnership between Blackboard and Barnes & Noble College, higher education institutions in North America can help their educators and students do more in Blackboard Learn. The free NOOK Study™ eTextbook reader application for PC and Mac consolidates eBooks from across publishers. Its study and organization tools enable users to easily find and tag content with searchable terms, highlight sections and take notes, look up additional material online and add links to Web content. This integration also enables eCommerce by giving users the ability to purchase and distribute eTextbooks from within the Blackboard® course environment. NOOK Study™ eTextbooks often are priced up to 60% less than print books – using NOOK Study™ can save students money.

There are two Tools included in the Building Block:

- **“Textbooks List” Tool** – Enables textbook eCommerce by giving educators and learners the ability to purchase and distribute eTextbooks from the Blackboard environment.
- **“Link to NOOK Study™” Tool** – Integrates NOOK Study™ eTextbooks into a syllabus, course content or assignments quickly and easily by enabling instructors to create links to a chapter, section, or page of a book for the class.

This guide is intended for Blackboard administrators.

## 1.2 Prerequisites

- An operational test or production Blackboard system (Release 8.x)
- Technical knowledge of Blackboard environment variables, settings, and Building Block installation
- To install the Barnes & Noble NOOK Study™ Blackboard Building Block you will need to be the Blackboard system administrator

## 1.3 Customer Support

Technical Support is available from the following:

- Blackboard Support website: <https://behind.blackboard.com/>
- Blackboard Support phone #: 1-888-788-5264
- Barnes & Noble College Support: [nookstudy@bncollege.com](mailto:nookstudy@bncollege.com)

# 2 Installation

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The Barnes & Noble NOOK Study™ Blackboard Building Block is downloaded and installed as a stand-alone Building Block.

Barnes & Noble College recommends that you always use the most recent version of the Building Block for your version of the Blackboard platform. You can check the latest version numbers at [www.barnesandnoble.com/nookstudy/blackboard/download.asp](http://www.barnesandnoble.com/nookstudy/blackboard/download.asp)

## 2.1 Building Block Installation

1. Log into Blackboard.
2. Click the **System Admin** tab.

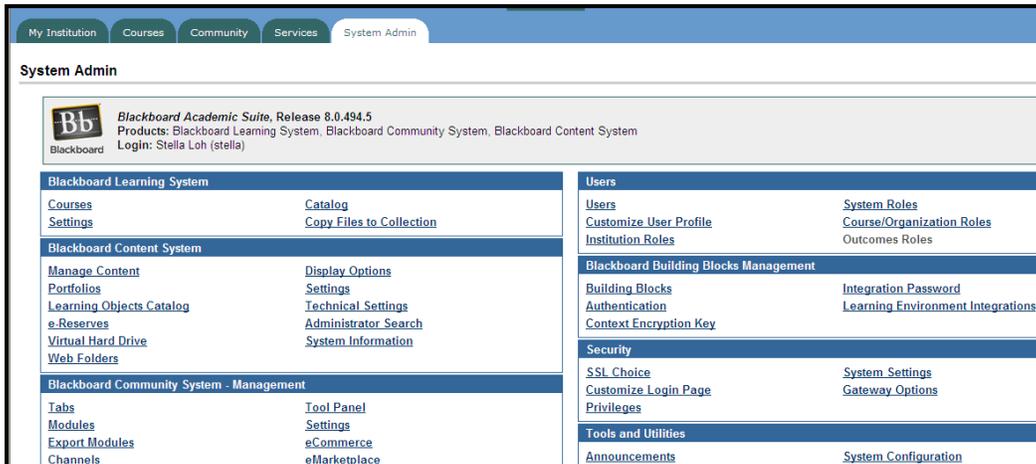


Figure 1: Building Blocks Admin Menu

3. Under **Blackboard Building Blocks Management**, click the **Building Blocks** link.
4. Click **Install Building Block**.

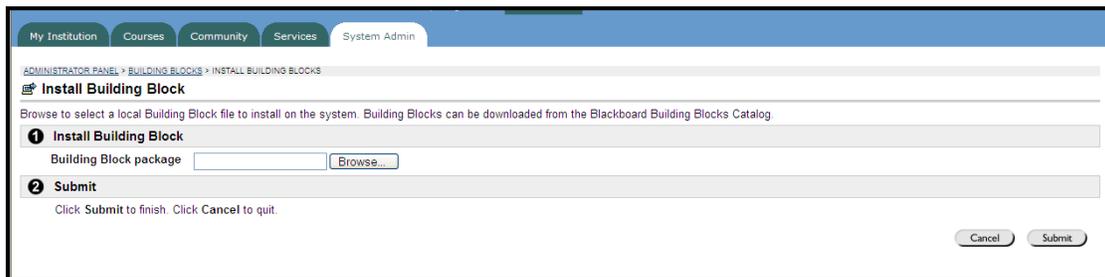


Figure 2: Install Building Block File Picker

5. Unzip and extract the files in the Barnes & Noble NOOK Study™ Building Block zip file that you downloaded prior. Browse to that folder, find and select the .war file, and then click **Submit**. Once the war file is uploaded, you should see it in the list of Installed Building Blocks.

Name	Vendor	Version	Availability	Course/Org Default	View Components	Properties	Remove
Axiom Identify-X	Axiom	1.1.3	Unavailable	Unavailable	View Components	Properties	Remove
Astrology	Astrology.com	1.1.0	Available	Unavailable	View Components	Properties	Remove
Barnes & Noble NOOKstudy	Barnes & Noble	1.0.3	Available	Available	View Components	Properties	Remove
Blackboard Mobile Web Services Building Block	Blackboard Inc.	80.2.1	Available	Available	View Components	Properties	Remove
Blackboard Scholar	Blackboard Inc.	1.3	Available	Available	View Components	Properties	Remove
Blackboard Sync	Blackboard Inc.	1.4.0	Available	Available	View Components	Properties	Remove
EchoSystem Content Creator, BB	Echo360, Inc.	2.5.8	Available	Available	View Components	Properties	Remove
GoogleModule	Google	1.0.0	Available	Unavailable	View Components	Properties	Remove
HETemplateModules	Blackboard Inc.	1.0.0	Available	Unavailable	View Components	Properties	Remove
Integrated Learning System Gateway	Blackboard Inc.	1.0.1	Available	Unavailable	View Components	Properties	Remove

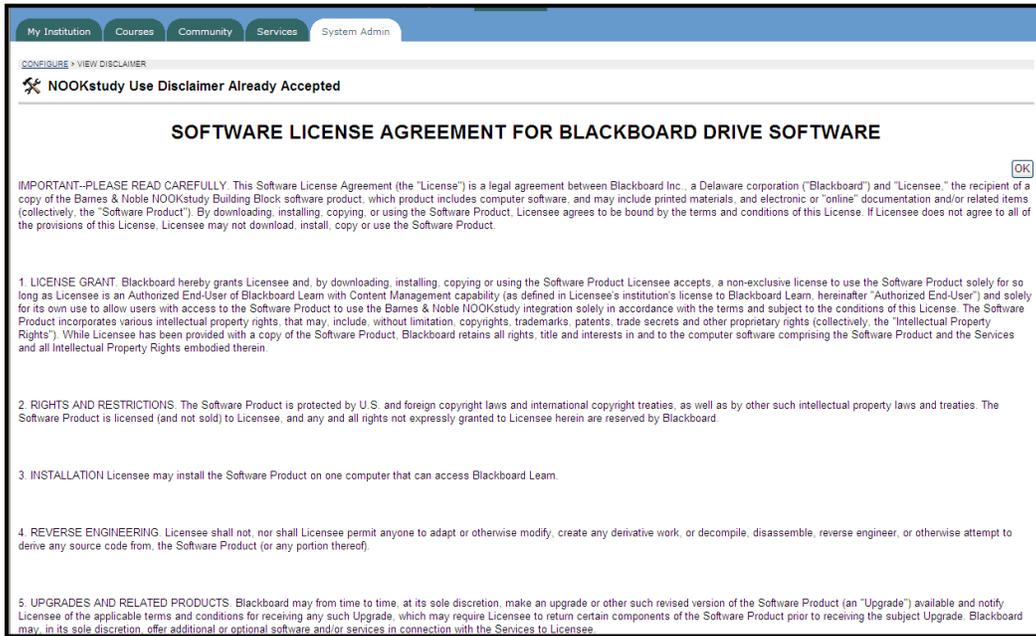
**Figure 3: Installed Building Blocks**

6. Activate the Barnes & Noble NOOK Study™ Blackboard Building Block by selecting **Available** in the Availability column drop-down menu.

## 2.2 Building Block Activation

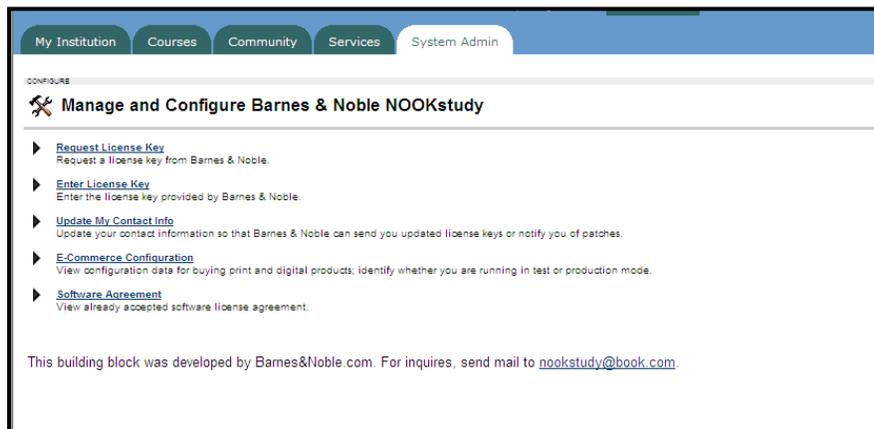
Once the Barnes & Noble NOOK Study™ Blackboard Building Block is installed and made Available, you need to activate the Building Block via the administration page by requesting a license key from Barnes & Noble College. Barnes & Noble College needs to receive your request as there are behind-the-scenes ecommerce configurations that must be made before the Building Block can be properly used. Follow the steps below to activate the Building Block.

1. Navigate to the **System Admin** tab.
2. In the Blackboard Building Block Management section, click **Building Blocks**.
3. Locate the Barnes & Noble NOOK Study™ Blackboard Building Block and click **Properties**. The first time you select Properties, the Building Block will display a software license agreement that you must accept. Note that after you accept the agreement, you will be able to view it again from the Configuration Menu.



**Figure 4: Software Agreement**

4. Once you've accepted the Software Agreement, you will be able to view the Configuration Menu for the Building Block.



**Figure 5: Configuration Menu**

5. The Configuration Menu has been set up so that you see the options progressively as you go through the activation process. The first option you see here is **Request License Key**. Click **Request License Key**. Fill out and submit the information on the form. Note that you must have outbound email functioning on your Blackboard instance in order for this operation to work. If there is a problem sending outbound mail, the Building Block will provide an error message. If email cannot be used from within your Blackboard instance, you can email Barnes & Noble College directly at [nookstudy@bncollege.com](mailto:nookstudy@bncollege.com) to make your request. Barnes & Noble College will also use your contact information to let you know about updates and other timely information pertinent to this Building Block.

The screenshot shows the 'Request a license key' form within the Blackboard System Admin interface. The navigation bar at the top includes 'My Institution', 'Courses', 'Community', 'Services', and 'System Admin'. The breadcrumb trail is 'CONFIGURE > REQUEST KEY'. The form title is 'Request a license key' with a key icon. Below the title is a paragraph of instructions: 'Please fill out the form below to begin the activation process. Once Barnes & Noble receives your request, we will work with your institution to decide on the appropriate e-commerce configurations for this building block. Once discussions are complete, we will email you a license key that you will need to enter in order to fully activate this building block. If you have questions about the activation process, please refer to the Admin Guide.' The form is divided into two sections: '1 Requester Information' and '2 Submit'. The 'Requester Information' section contains the following fields: 'Institution' (text input), 'Segment' (dropdown menu with 'Higher-education institution (4 year university)' selected), 'Title' (text input), 'First Name' (text input), 'Last Name' (text input), 'Address' (text input), 'City' (text input), 'State or Province' (text input), 'Zip or Postal Code' (text input), 'Country' (dropdown menu with 'United States' selected), 'Phone' (text input), and 'Email' (text input). The 'Submit' section contains the text 'Click: Submit to finish. Click: Cancel to quit.' and a legend '\* Required Field'. At the bottom right of the form are 'Cancel' and 'Submit' buttons.

**Figure 6: Request a License Key**

6. Once Barnes & Noble College receives your request, Barnes & Noble College will determine the appropriate e-commerce configurations for your Building Block. For Barnes & Noble College Bookseller schools, your e-commerce settings will point to your campus bookstore website. For everyone else, your “Buy Print” button will point to your campus bookstore website and your “Buy Digital” button will point to the BN.com site to enable your students to purchase NOOK Study™ eTextbooks. Once that’s done, Barnes & Noble College will email you a license key that you will need to enter in order to fully activate this Building Block. This process may take several days – please do not expect a license key to be emailed immediately.

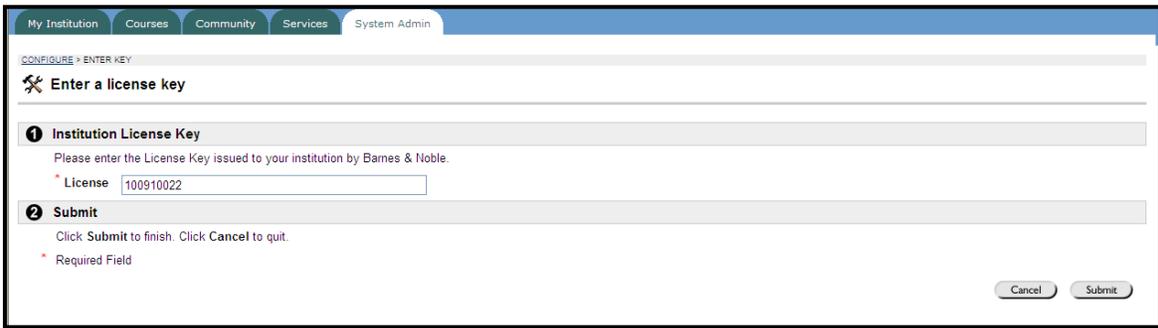
## 3 Configuration

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The configuration process starts once you have received your license key from Barnes & Noble College via email.

### 3.1 Entering your License Key

1. Navigate to the **System Admin** tab.
2. In the Blackboard Building Block Management section, click **Building Blocks**.
3. Locate the Barnes & Noble NOOK Study™ Blackboard Building Block and click **Properties**.
4. Click **Enter License Key**. Enter the license key that was emailed to you and click “Submit”. If you have installed this Building Block on your development/test server, you will have to request another license key when you install this Building Block on your production server.



The screenshot shows the Blackboard System Admin interface. The top navigation bar includes 'My Institution', 'Courses', 'Community', 'Services', and 'System Admin'. Below the navigation bar, there is a breadcrumb trail: 'CONFIGURE > ENTER KEY'. The main heading is 'Enter a license key'. The form contains two sections: 1. 'Institution License Key' with a sub-heading 'Please enter the License Key issued to your institution by Barnes & Noble.' and a text input field labeled 'License' containing the value '100910022'. 2. 'Submit' with instructions 'Click Submit to finish. Click Cancel to quit.' and a 'Required Field' error message. At the bottom right, there are 'Cancel' and 'Submit' buttons.

Figure 7: Enter License Key

### 3.2 Making the Building Block Available to All Courses

1. Navigate to the **System Admin** tab.
2. In the Blackboard Building Block Management section, click **Building Blocks**.
4. Locate the Barnes & Noble NOOK Study™ Blackboard Building Block.
5. For the Org/Course Default, change the selection to **Available**. This will now make the Building Block's two Tools available to all courses.

Name	Vendor	Version	Availability	Course/Org Default			
Axiom Identify-X	Axiom	1.1.3	Unavailable	Unavailable	View Components	Properties	Remove
Astrology	Astrology.com	1.1.0	Available	Unavailable	View Components		Remove
Barnes & Noble NOOKstudy	Barnes & Noble	1.0.3	Available	Available	View Components	Properties	Remove
Blackboard Mobile Web Services Building Block	Blackboard Inc.	80.2.1	Available	Available	View Components	Properties	Remove
Blackboard Scholar	Blackboard Inc.	1.3	Available	Unavailable	View Components	Properties	Remove
Blackboard Sync	Blackboard Inc.	1.4.0	Available	Available	View Components	Properties	Remove
EchoSystem Content Creator, BB	Echo360, Inc.	2.5.8	Available	Available	View Components	Properties	Remove
GoogleModule	Google	1.0.0	Available	Unavailable	View Components		Remove
HETemplateModules	Blackboard Inc.	1.0.0	Available	Unavailable	View Components		Remove
Integrated Learning System Gateway	Blackboard Inc.	1.0.1	Available	Unavailable	View Components	Properties	Remove

Figure 8: Installed Building Blocks

### 3.3 Adding Textbooks Tool to Default Course Menu

The last piece of the configuration process is to add a new “Textbooks” link to the Default Course Menu for all courses. The “Textbooks” link will be linked to the Building Block and supports the ability for Faculty to create a list of assigned textbooks for their courses to present to students.

1. Navigate to the **System Admin** tab.
2. In the Blackboard Learning System section, click **Settings**.

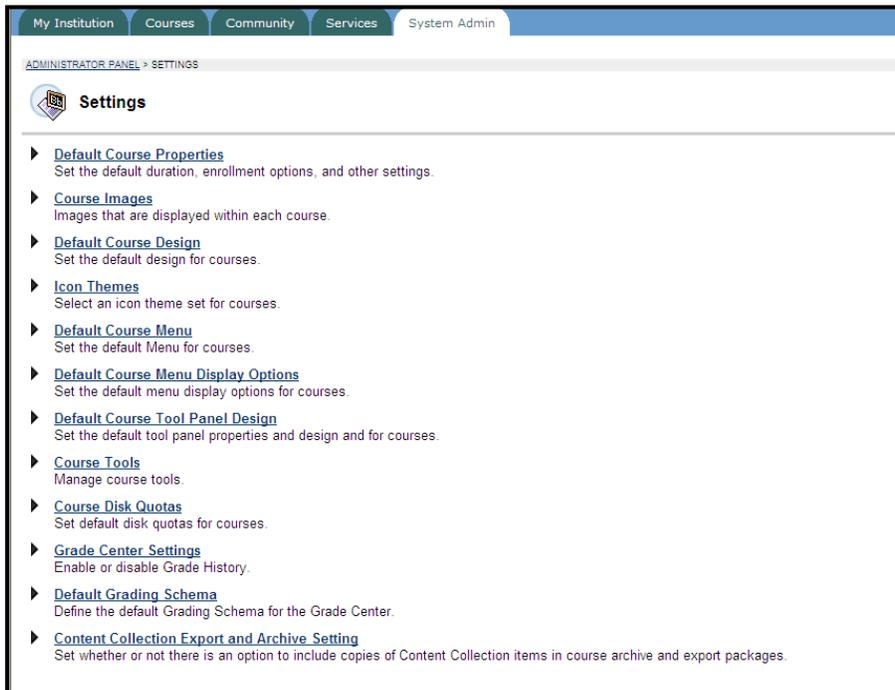
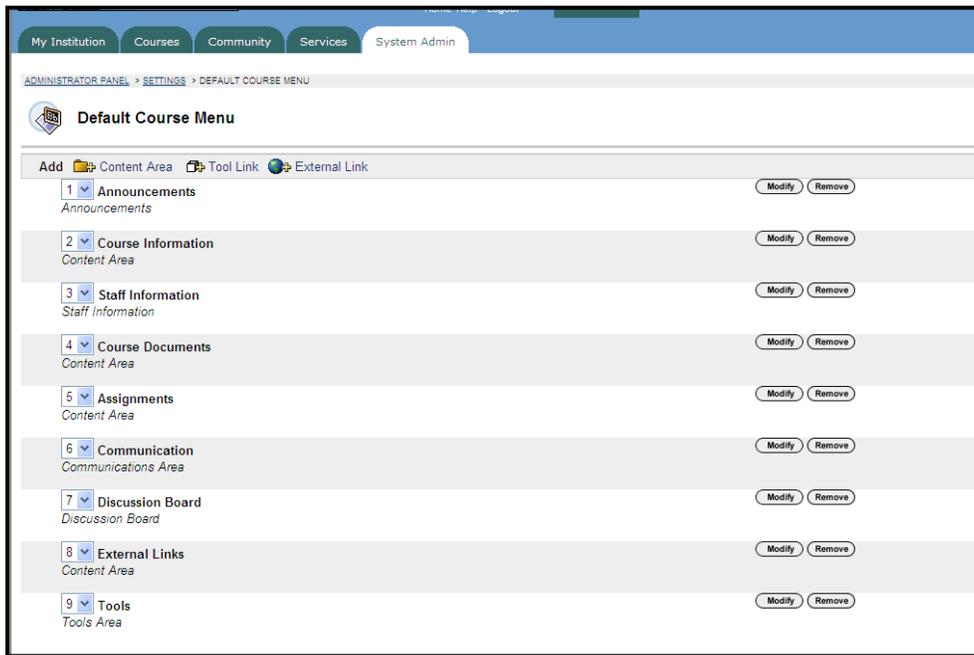


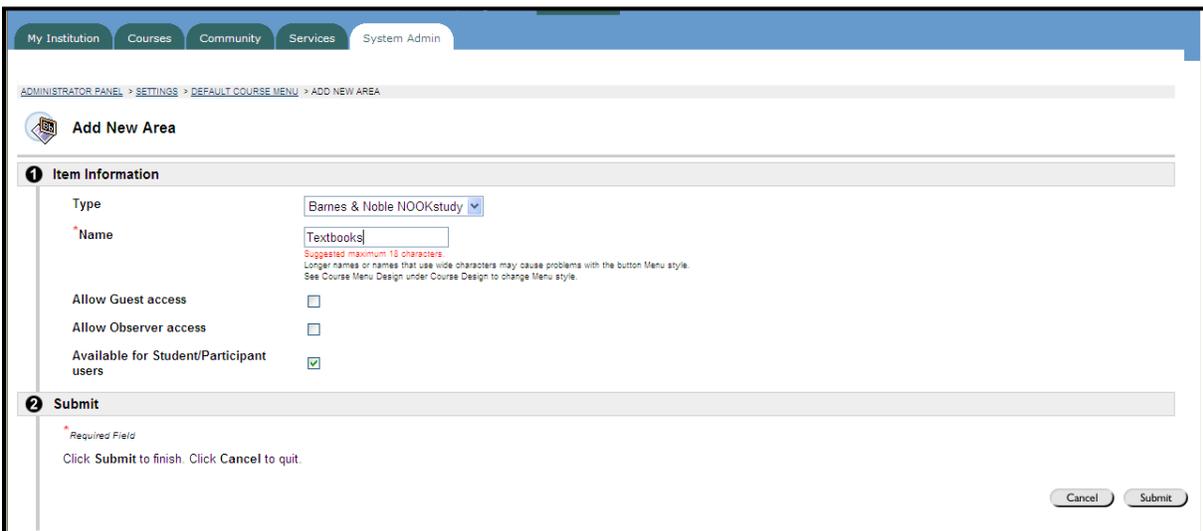
Figure 9: Course Settings

3. Select **Default Course Menu**.



**Figure 10: Default Course Menu**

4. Click on **+ Tool Link**. The Barnes & Noble NOOK Study™ Tool should appear in the drop-down menu under **Type**. If the tool does not appear, check that it is installed and marked “Available” under the System Admin tab’s Building Blocks area (see Section 3.2).
5. Type in **Textbooks** as the name of the link. If your institution has an existing Textbooks link as part of your default navigation, please contact Barnes & Noble College at [nookstudy@bncollege.com](mailto:nookstudy@bncollege.com) for further instructions. Make sure that the check box next to “Available for Student/Participant Users” is checked.



**Figure 11: Creating a Course Menu Tool Link**

6. Click **Submit**. Now all new courses created after this point will contain the Textbooks link as part of their course navigation. Please note that existing courses are NOT affected by this addition and will not see the new Textbooks link in their course navigation. If you would like to add the Textbooks link to an existing course, please see Section 5.

### 3.4 Verifying the Two Tools are Accessible

The Barnes & Noble NOOK Study™ Blackboard Building Block contains two tools, the “Textbooks List” tool and the “Link to NOOK Study™” tool. Now that you have made the Building Block available to all users and courses and added the Textbooks link to the Default Course Menu, it is time to verify that both tools are indeed appearing as they should and accessible to end users.

1. Create a new **Course** in the system.
2. Navigate to the **Courses** tab and click on the course you just created.
3. Verify that you see the **Textbooks** link in the course navigation. Click on the **Textbooks** link and verify that you are able to access the **Textbooks for this course** page.

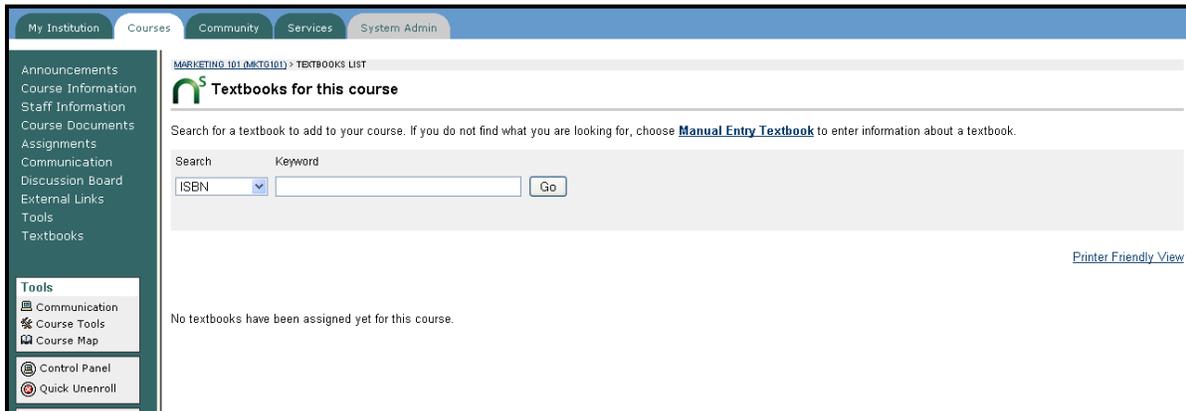


Figure 12: Textbooks Page

4. Click on **Tools** in the course navigation. Verify that you see the **Textbooks List** tool on the page.

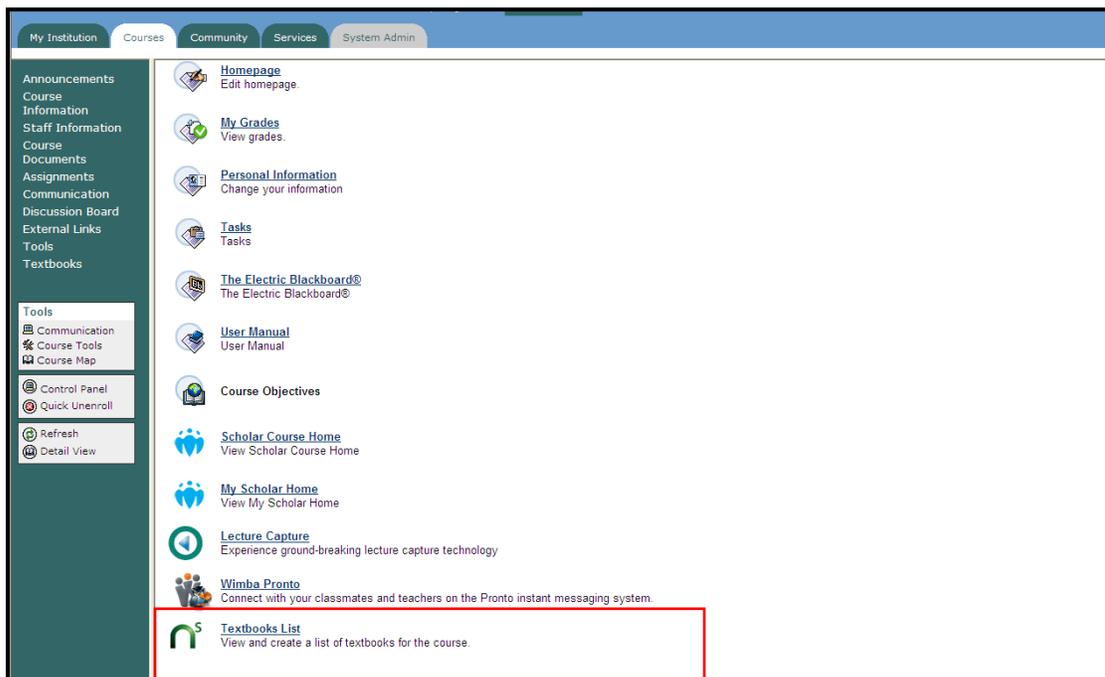
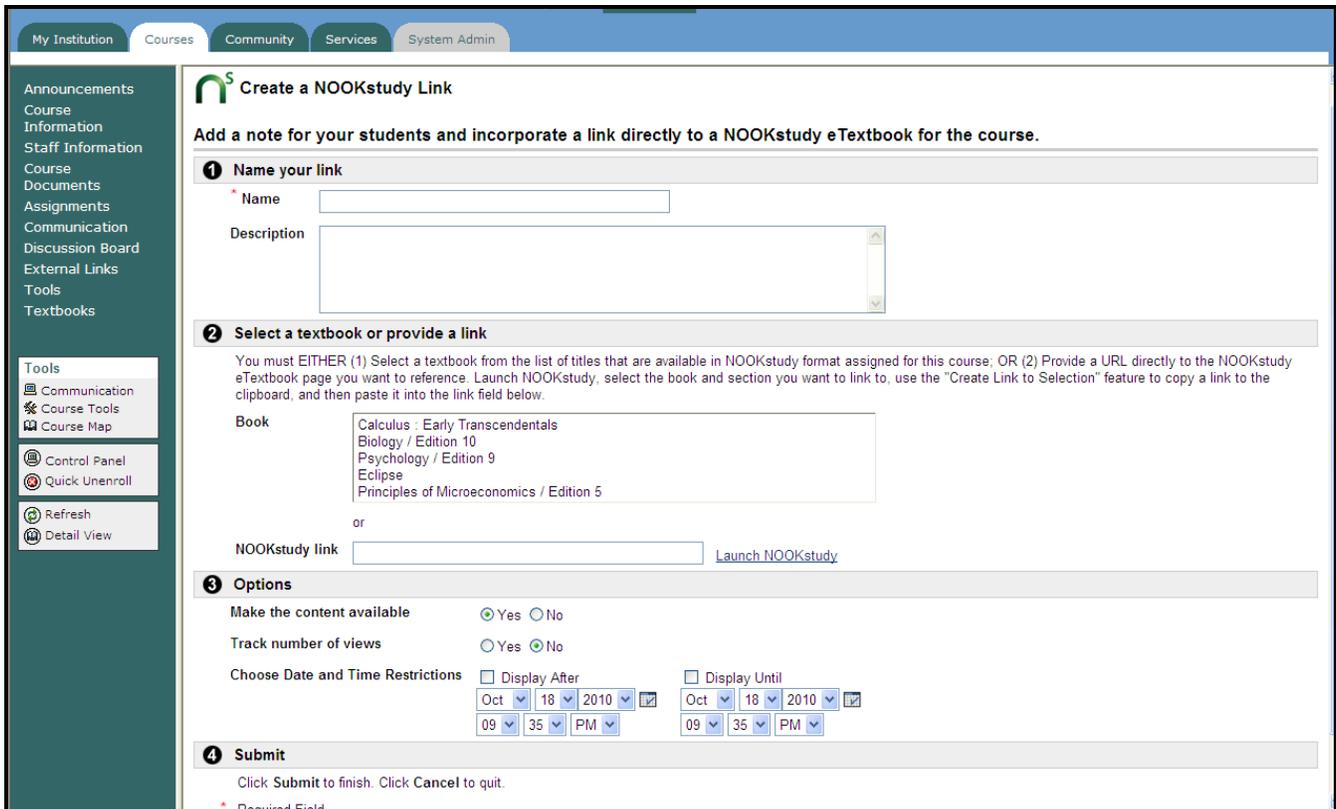


Figure 13: Tools View

4. Click on **Course Information** in the course navigation (or other similar page where you can place content items).
5. Click on **Edit View** and under **+ Select**, verify that you see the Link to NOOK Study™ tool.
6. Select the tool and click **Go** and verify that you see a page titled **Create a NOOK Study™ Link**.
  - Please note that if this is your first time using the Building Block, you will not see a list of textbooks (as shown in the screen shot below) because there are no assigned textbooks yet for the course. Once textbooks have been assigned using the Textbooks List tool, any titles available in digital format will automatically show in the Booklist.



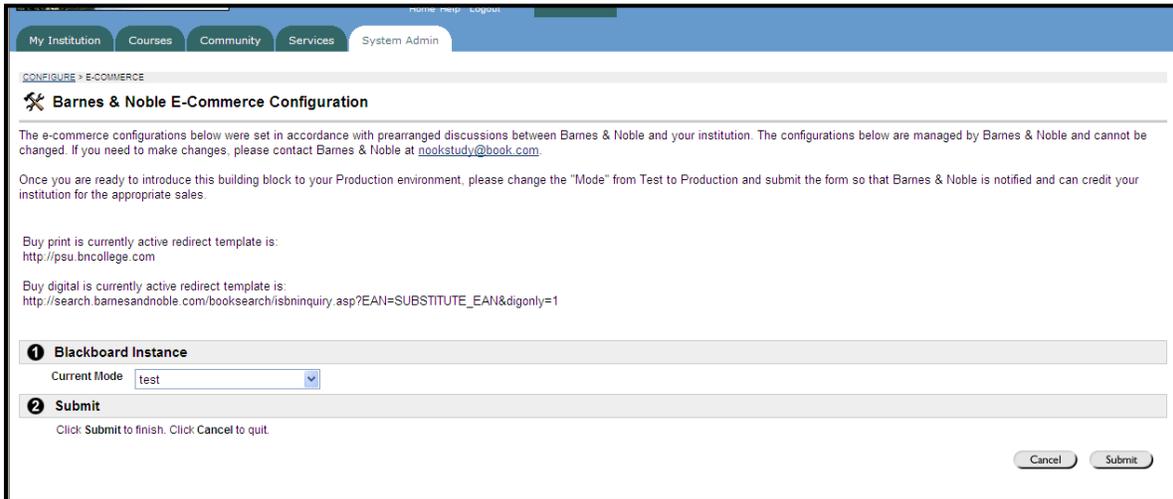
**Figure 14: Create NOOK Study™ Link page**

7. Congratulations! You have properly activated and configured the Building Block now for your end users.

### 3.5 Changing the Mode of the Block

This last step in the configuration process applies only after you have installed the Building Block on your **Production server** and followed all the activation and configuration steps in Sections 2 and 3 above. Now you are ready to let Barnes & Noble College know that you plan to begin using the Building Block.

1. Navigate to the System Admin tab.
2. In the Blackboard Building Block Management section, click **Building Blocks**.
4. Locate the Barnes & Noble NOOK Study™ Building Block and click **Properties**.
5. Select **E-Commerce Configuration**.



**Figure 15: E-commerce Configuration Settings**

5. You will see your institution’s **license key** and e-commerce configuration settings. The e-commerce configurations for the Building Block were set based on availability of NOOK Study™ eTextbooks at your campus bookstore. The configurations are managed remotely by Barnes & Noble College. If you need to make changes, please contact Barnes & Noble College at [nookstudy@bncollege.com](mailto:nookstudy@bncollege.com).
6. The default mode of the Building Block is **test**. Change the mode from **test** to **production** and submit the form so that Barnes & Noble College is notified and can credit your institution for the appropriate sales.
7. And that’s it! Everything is now properly set and configured.

## 4 Upgrading the Building Block

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Barnes & Noble College has plans to continually improve and enhance the NOOK Study™ Building Block. As such, the need will arise for the Blackboard System Administrator to update the Building Block from time to time. If an update is released, the Blackboard System Administrator will be notified two ways:

- Via email
- A pop-up notification after you attempt to access the Building Block's 'Properties'.

Upgrading the Barnes & Noble NOOK Study™ Blackboard Building Block requires identical steps as when you first installed the Building Block, with the exception of the license key request. Prior to upgrading/reinstalling, please complete the following checklist:

1. Note your existing license key and copy it to a safe location.
2. Download the appropriate Building Block.
3. You will not need to remove or uninstall the existing Building Block.
4. Complete the rest of the configuration steps in Section 3 above.

\*\* NOTE: Content associated with the Textbooks Tool and all links to NOOK Study™ will not be impacted by the upgrade process. However, you will have to add back the Textbooks link in the Default Course Menu (see Section 3.3).

### 4.1 Upgrade Procedure

1. Click the **System Admin** tab.
2. In the Blackboard Building Block Management section, click the **Building Blocks** link.
3. Click **Install Building Blocks**.
4. Unzip and extract the files in the Barnes & Noble NOOK Study™ Building Block zip file that you downloaded prior. Browse to that folder, find and select the .war file, and then click **Submit**.
5. Activate the Barnes & Noble NOOK Study™ Blackboard Building Block by selecting **Available** in the Availability column drop-down menu.
6. Locate the Barnes & Noble NOOK Study™ Blackboard Building Block and click **Properties**. Accept the software license agreement if needed.
7. Click **Enter License Key**. Your original license key should already be pre-populated. If it isn't for some reason, just enter the key that you saved from your first installation.
8. Continue with the rest of the configuration steps starting from section 3.2 and on.

## 5 Making the Textbooks Tool Available for Specific Courses

Adding the Textbooks link to the Default Course Menu applies to all NEW courses created after that point in time. Any existing courses are NOT affected by this addition and will not see the new Textbooks link in their course navigation. However, the Textbooks link can be added to the navigation of these courses manually.

### 5.1 Adding the Textbooks Tool link for a specific course

1. Navigate to the course you want to add the link for.
2. From the Tools menu, click **Control Panel**.
3. Click **Manage Course Menu**. Click **+ Tool Link**. Type **Textbooks** as the name of the link and select the **Barnes & Noble NOOK Study™ Tool** from the drop-down menu. If the tool does not appear, check that it is installed and marked “Available” under the System Admin tab’s Building Block area (see Section 3.2). Mark the link as **Available to Users**.

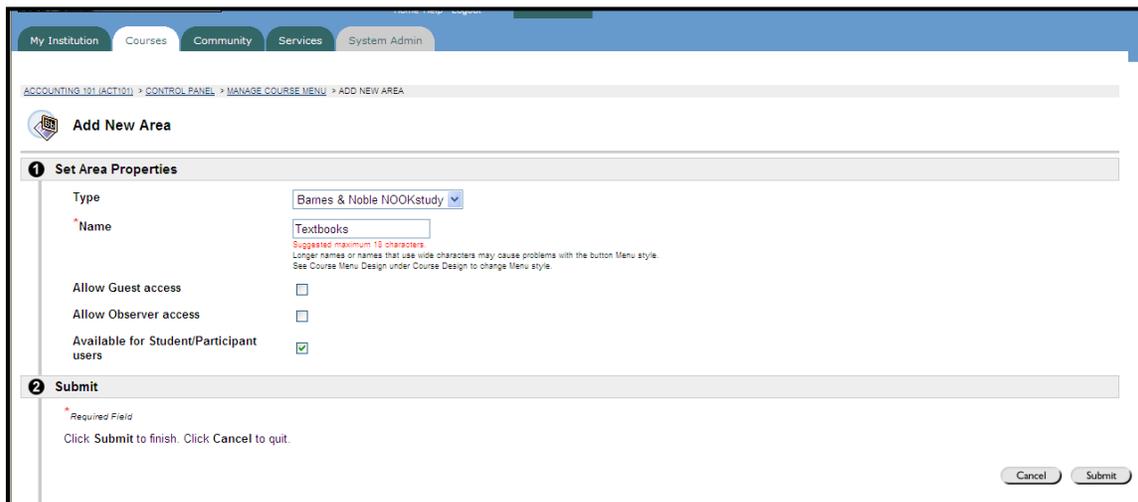


Figure 16: Add Tool Link to Course Navigation

4. Click Submit.
5. Click on the Textbooks link you just created and verify that you are able to access the **Textbooks for this course** page.

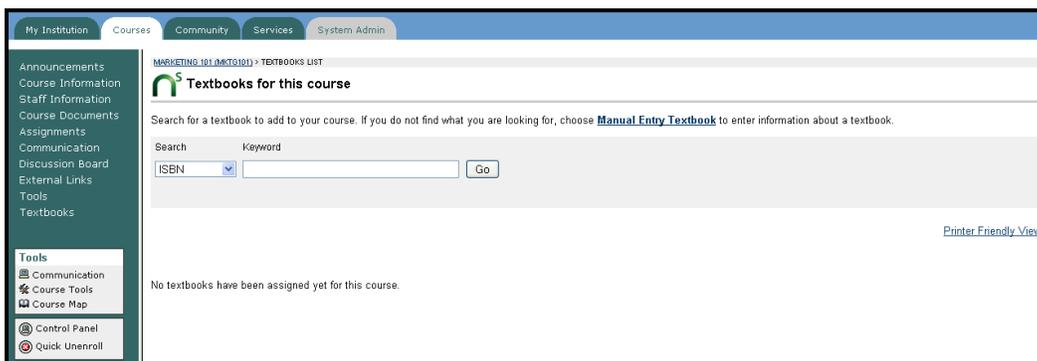


Figure 17: Textbooks Page

## 6 Ongoing Maintenance

### 6.1 Updating Blackboard Administrator Contact Information

Barnes & Noble College would like to maintain accurate contact details for the Blackboard administrator at each institution. If your contact details change, please update them using the Building Block’s ‘Update My Contact Info’ option.

1. Navigate to the **System Admin** tab.
2. In the Blackboard Building Block Management section, click **Building Blocks**.
4. Locate the Barnes & Noble NOOK Study™ Building Block and click **Properties**.
5. Select **Update My Contact Info**.

The screenshot shows the 'Update My Contact Info' form within the Blackboard System Admin interface. The navigation tabs at the top include 'My Institution', 'Courses', 'Community', 'Services', and 'System Admin'. The form title is 'Update My Contact Info' and includes a sub-header 'Blackboard Administrators - Please make sure that Barnes & Noble has your most update-to-date contact information so that we can send you updated license keys or notify you of patches. \*Indicates a required field.' The form is divided into two sections: '1 Requester Information' and '2 Update'. The 'Requester Information' section contains the following fields: Institution (required), Segment (dropdown menu with 'Higher-education institution (4 year university)' selected), Title, First Name (required), Last Name (required), Address, City, State or Province, Zip or Postal Code, Country (dropdown menu with 'United States' selected), Phone (required), and Email (required). The 'Update' section contains the instruction 'Click Submit to finish. Click Cancel to quit.' and a legend '\* Required Field'. At the bottom right, there are 'Cancel' and 'Submit' buttons.

**Figure 18: Update Contact Information**

6. The contact information that was filled out during the license key request process is automatically pre-filled in the form. Please make the necessary updates and submit the form to Barnes & Noble College.

### 6.2 Bulk Upload of Textbook Assignments into Blackboard Courses

The Bulk Textbook Assignment feature allows you to add textbook titles to all of the courses you've created in Blackboard for your Faculty prior to the start of their classes. These titles will appear on the Textbooks List page (see section 3.4) that you've added in your Default Course Menu. This feature provides an added level of convenience for Faculty as they don't have to create their Assigned

Textbooks list manually. In order to use this feature, you must have your courses already created in Blackboard and you must obtain the list of textbook assignments from your campus bookstore.

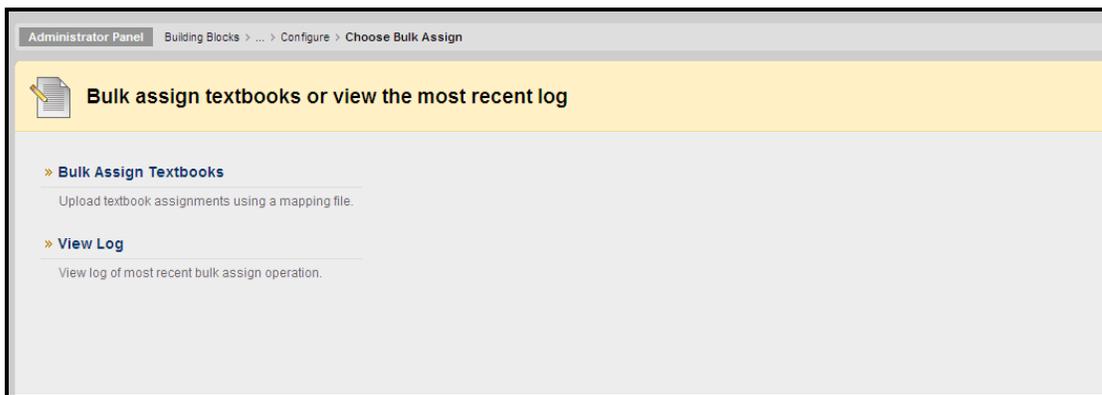
The Bulk Textbook Assignment process works with a mapping file (CSV format). This file should contain 2 columns of data:

Column 1 is your Blackboard Course IDs such as ENG101

Column 2 is the ISBN numbers of the titles assigned for each course.

The process will upload the file, examine each row and create appropriate textbook assignments for those courses. Duplicate titles for each course will be ignored.

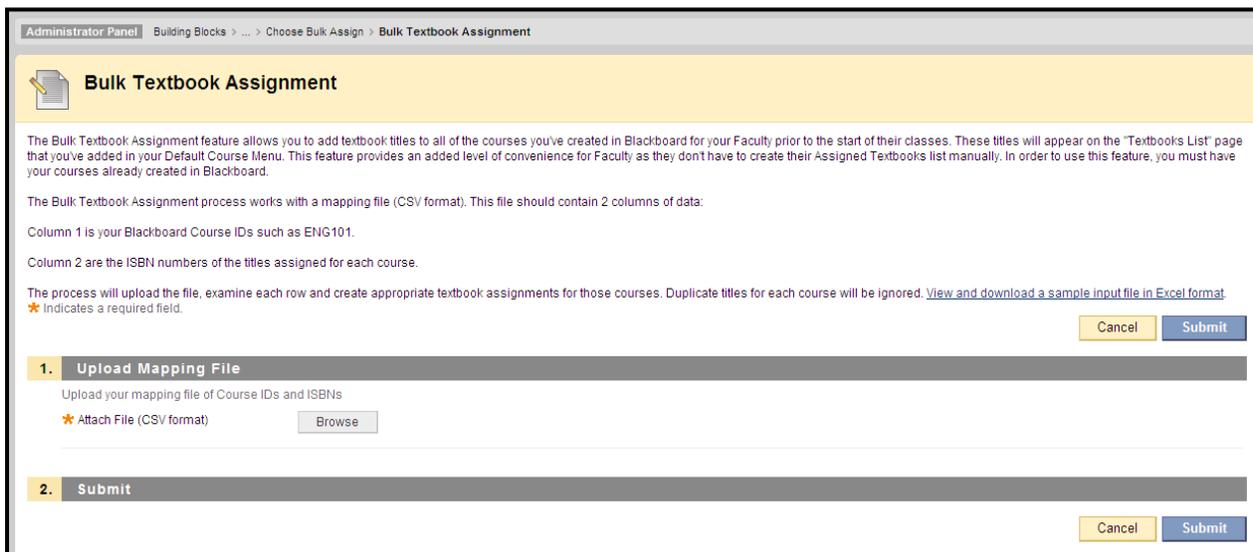
1. Navigate to the **System Admin** tab.
2. In the Blackboard Building Block section, click **Building Blocks**.
3. Select **Installed Tools**.
4. Locate the Barnes & Noble NOOK Study™ Building Block and click **Settings**.
5. Select **Bulk Textbook Assignment** → **Bulk Assign Textbooks**.



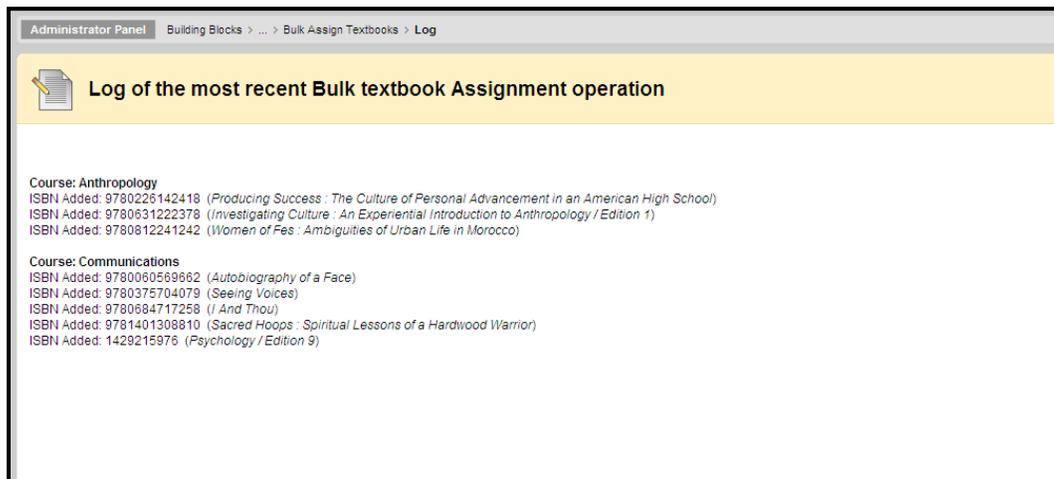
6. Acceptable file format is CSV. The file needs to be formatted as such:

First Column → Blackboard Course ID's; Second Column → Textbook ISBN

Browse for your file and click **Submit** when you've found it.



7. Blackboard will automatically add each Textbook from your file to the Textbooks List page for the corresponding course.



## 7 Frequently Asked Questions

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### 7.1 NOOK Study™ and Device Questions

#### What is the NOOK Study™ application?

NOOK Study™ is a PC/Mac-based application which you must download and install in order to access and read Barnes & Noble College eTextbooks. NOOK Study™ comes with a powerful set of study tools and features designed especially with students in mind. Install NOOK Study™ now at: <http://www.nookstudy.com/college>

#### Which devices are compatible with NOOK Study™?

NOOK Study™ can be installed on your PC or Mac. NOOK Study™ is NOT for the NOOK device. NOOK Study™ is supported on the following platforms and operating systems:

- PC: Windows XP, Vista, 7
- Mac: OS X (10.6.x)

#### Is there an iPad-compatible NOOK Study™ application?

Not at this time. We do understand the increasing need for mobile solutions and are committed to providing products that offer both a great student reading and studying experience while utilizing the features of the device the student chooses.

#### I'm running Mac 10.5.8 - can I still install NOOK Study™?

Mac operating systems older than 10.6 do not have the latest code libraries that we used for all the great features in NOOK Study™. We're evaluating our options on backwards compatibility in light of how quickly operating systems update as well. We sincerely hope that once you upgrade to Snow Leopard, you'll be able to enjoy the versatile toolset available in this free application. For more information on upgrading, please visit the Apple website.

#### How many devices can I install NOOK Study™ on?

NOOK Study™ can be installed on up to six devices. However, each eTextbook that you purchase can only be downloaded onto a maximum of two devices (e.g. home computer and your laptop). We recommend you install NOOK Study™ on the computers that you use most often for school.

### **What study tools are built-in to NOOK Study™?**

Here are just a few of the great features and tools we've included:

- Highlighting
- Annotations
- Tagging & Searching
- Side-by-Side Reading
- Organization by Course
- Note-taking directly in your book
- Importing of local documents such as your syllabus, lecture notes, etc to view and organize
- The ability to look up terms immediately in Wikipedia and Google
- And many more

### **Can I use my NOOK or iPhone to read digital textbooks?**

No, you cannot use your NOOK or mobile devices to read your eTextbooks. Textbooks are complex and usually graphic-intensive — they do not display well on small screens. However, if you have purchased eBooks (e.g. Moby Dick, Pride & Prejudice, etc) that are predominantly text, those are supported on NOOK and mobile devices, in addition to NOOK Study™.

### **Tips for installing NOOK Study™ seamlessly:**

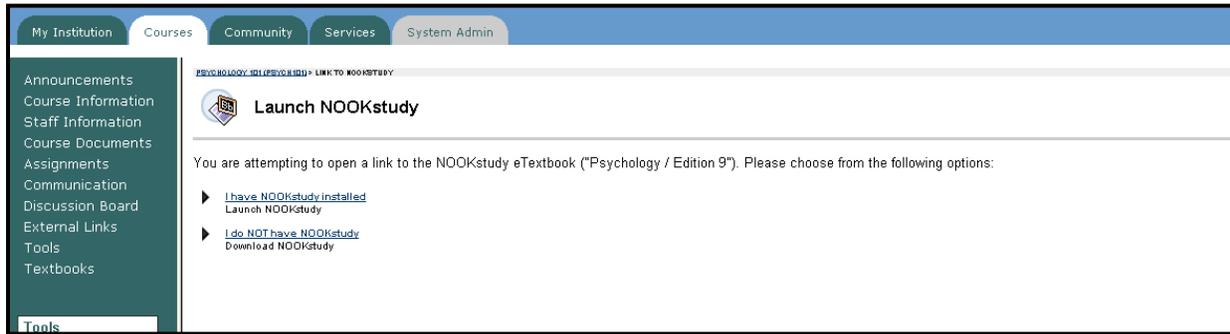
- Make sure you are connected to the Internet during installation.
- If you have a Barnes & Noble.com account, please use that same account during installation of NOOK Study™.
- Make sure the operating system you have is supported.
- Make sure you have administrator rights to install NOOK Study™.
- Do NOT install NOOK Study™ on a shared computer (e.g. library computer).
- Make sure the clock on your computer is current.
- Make sure your firewall is not blocking the application's connection to Adobe.

### **Where can I go to learn more about NOOK Study™?**

You can learn more about NOOK Study™ at [www.nookstudy.com](http://www.nookstudy.com). Go to the Support section to see the full set of FAQs for the application.

### **What if my end-users are having issues with their NOOK Study™ application?**

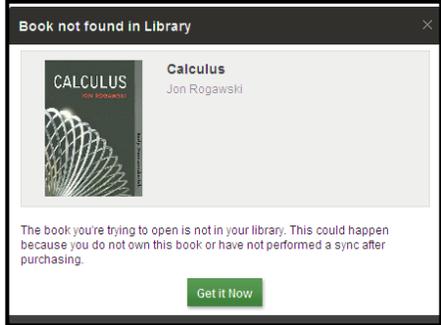
If your end-users are having issues with their NOOK Study™ application as it relates to Blackboard, it is most likely because they either do not have NOOK Study™ installed or they did not purchase the eTextbook that they are attempting to launch. When an end-user first clicks on any NOOK Study™ link in their Blackboard instance, they will be presented with the following screen:



**Figure 19: Launch NOOK Study™ prompt**

At this point, the end-user will have to select whether they have or don't have NOOK Study™ installed.

- If you click **I have NOOK Study™ installed**, this choice will be remembered. The next time you click on a NOOK Study™ link, it will bypass this screen and automatically attempt to launch NOOK Study™ on your computer.
- If you click **I do NOT have NOOK Study™**, the link will take you to the download page where you can download the application. The next time you click on a NOOK Study™ link, you will be presented with the same screen so that you have the opportunity to launch NOOK Study™ directly.

If you:	<i>Purchased the eTextbook</i>	<i>Did not purchase the eTextbook</i>
<b>Have NOOK Study™ installed</b>	The link will launch NOOK Study™ and open the eTextbook to either the last page read or the one specified by the Professor in the link itself.	The link will launch NOOK Study™ but a message will display telling you that you do not have the eTextbook. 

If the end-user clicks on **I have NOOK Study™ installed** but does not actually have NOOK Study™ installed on their computer, the end-user will see an error message telling them that the application could not be launched.

**What if my end-users are experiencing technical issues with their NOOK Study™ application / can't get eTextbooks to download or open**

Please have them call Barnes & Noble Customer Service at 1-800-THE-BOOK and we'll be happy to assist them.

**7.2 Configuration Issues**

**The war file I have is not for my version of Blackboard Learn**

Please ensure that you download the correct version of the war file for your Blackboard Learn platform. Blackboard Learn, Release 9.0 and Release 9.1 share the same war file. Blackboard Learn, Release 8.x has a different war file.

**I have a multi-domain environment. Can the building block be enabled for some domains on an enterprise server but not others?**

For a multi-domain environment, all of the sub-domains are included in one master instance, so any installed building blocks can only be turned on globally, not per domain. The best option would be to install the block and make it available globally, but unavailable at the course/org level by default. Then only the instructors of a particular department who wanted to use the block would make it available to their students.

**I received an error message when entering my license key**

Please double-check that the license key you are entering matches the one that you were emailed. Do you have separate Blackboard development/test and production servers? If so, and if you requested a license key for the Barnes & Noble NOOK Study™ Blackboard Building Block that you loaded on your development/test server, and now you have loaded the Building Block on your production server, you will need to request a separate license key for the instance on your production server. The license keys are tied to the machine, not the institution.

**I want to change the e-commerce configurations**

The e-commerce configurations for the Building Block were set based on availability of NOOK Study™ eTextbooks at your campus bookstore. The configurations are managed remotely by Barnes & Noble College. If you need to make changes, please contact Barnes & Noble College at [nookstudy@bncollege.com](mailto:nookstudy@bncollege.com)

**I have Faculty who want to remove the “Buy” buttons from the Textbooks page.**

Instructors have the ability to add or remove any links in the course navigation for their course. However, the “Buy” buttons cannot be removed selectively at the course level. The decision to have them be displayed or not displayed is made at the institution level in accordance with prearranged discussions between Barnes & Noble College and your institution. The configurations are managed by Barnes & Noble College and cannot be changed. If you need to make changes, please contact Barnes & Noble College at [nookstudy@bncollege.com](mailto:nookstudy@bncollege.com).

**Can my institution adopt the NOOK Study™ Building Block if it is not a Barnes & Noble campus?**

Yes, your institution can adopt the NOOK Study™ Building Block. Barnes & Noble College would work out an arrangement with your campus bookstore.

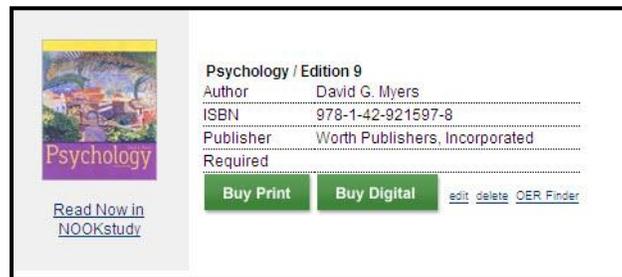
**Is there any user information tracked while the software is used? For example, how many times is a particular user copy and pastes text?**

No individual user information is tracked or stored by the block. Everything we track is at the institution level as an aggregate – for example, “How many students have clicked on a Buy button? How many faculty have assigned a textbook using the block?” We do not store individual user information.

## 7.3 Textbook Tool Questions

**How do I delete textbooks from the Textbooks Page?**

Items that were added can be removed by clicking on the “delete” link.



**Figure 20: Textbook item**

**Why do some textbooks have a “Buy Print” button, a “Buy Digital” button, both or neither?**

All textbook items will show a “Buy Print” button, unless the institution has decided to suppress the button altogether. The “Buy Digital” button will only show for textbook items that Barnes & Noble College has a digital (NOOK Study™) version of. If the textbook item is not available as a NOOK Study™ eTextbook, the “Buy Digital” button is suppressed. If a textbook item does not have either button, that most likely means that the institution has decided to suppress both buttons.

**What is the OER Finder?**

The OER Finder is there to allow Faculty easy access to Online Educational Resources based on the ISBN of the title that they’re using for their class.